FAST-TEKS REMOTE BACK-UP SERVICES
Providing First Class Data Back-Up Solutions

FAST-TEKS REMOTE BACK-UP

Fast teks®
On–Site Computer Services

Fast-teks Remote Backup is an online data backup solution designed to protect your business-critical data from permanent loss. Utilizing standard internet connections, your data is securely and remotely backed up to redundant Fast-teks data centers. Designed from the ground up by Fast-teks Data Services engineers, Fast-teks Remote Backup offers advanced functionality within a simple framework. State-of-the art data encryption ensures your data is protected, and a fully integrated user interface means setting up your backup schedule is straight forward and intuitive. Our mission at Fast-teks Data Services is to provide first-class data backup solutions coupled with world-class customer support.

Remote Online Backup	Data is backed up to Fast-teks Data Services secure data centers utilizing standard internet connections.
Automated Backup Scheduling	Backups are initiated automatically. The user determines what files to back up and how often backups occur. Fast-teks Remote Backup does the rest.
World-Class Customer Support	Fast-teks Data Services takes great pride in providing best-in-class customer support for our clients. Our technical support team is located at corporate headquarters in Madison, Wisconsin, and is on-call 24 hours a day, 365 days a year. Whenever a data crisis occurs, a Fast-teks Data Services technical support representative is only a phone call a way.
Multi-Layer Encryption	Data is encrypted prior to transmission and remains encrypted while on Fast-teks Data Services backup servers.
Multiple Revision Level Backups	The user determines how many revisions of each file to store on Fast-teks Data Services servers. Previous revisions of individual files can be restored back to your local machine in seconds.
Windows Integrated User-Interface	Software is an add-on to the Windows operating system and is launched automatically upon computer start-up. This unique aspect of Fast-teks Remote Backup allows the user to interact with his or her backup volume on-the-fly, utilizing standard Windows applications such as Windows Explorer and My Computer.
Data Backup Auditing	Fast-teks Data Services goes the extra mile to ensure that our clients' critical data is being backed up. Users can choose to allow technicians access to file names being regularly modified, but not backed up. The logs are reviewed on a monthly basis and cross-referenced against the data currently selected for backup. Any discrepancies are discussed with the client and the appropriate changes to his or her backup schedule are made.
Overnight System Restore	If a client's system fails, the client will have a complete copy of his or her backup volume shipped within one business day of notifying Fast-teks Data Services. While waiting for the full system restore to arrive, individual critical files can be restored via the online repository.

Fast-teks Remote Backup Client
(user's local machine)

or

Encrypted Data
Transfer

Internet

Fast-teks Remote Backup
Data Center

510-848-3278

www.fastteks.com